

# Copper Creek Hardware Limited Warranty

## Mechanical Warranty

Copper Creek (CCI) offers a mechanical warranty for all Copper Creek Residential hardware that covers mechanical defects in material and workmanship. The warranty does not cover misuse, abuse, finish defects, damage caused by poor installation or failure to read installation instructions. Copper Creek will not be held liable for any and all indirect or incidental costs, punitive or consequential damages, arising from the sale, abuse, or misuse of Copper Creek locksets. All warranties are to and for the original purchaser from the date of purchase as long as the original user occupies that residence:

**E-Series and P-Series** Locksets carry a lifetime mechanical warranty.

**M-Series** Locksets carry a 25 year mechanical warranty.

## Finish Warranty

Copper Creek (CCI) offers a finish warranty for all Copper Creek residential hardware that covers finish blemishes and tarnish caused by natural environmental elements including sunlight, salt air, and humidity. The warranty does not cover damages from paints, cleaners, chemicals, scratches, abrasions, or installation in non-residential buildings and applications. All warranties are to and for the original purchaser from the date of purchase as long as the original user occupies that residence:

**E-Series and P-Series** Locksets carry a ten (10) year warranty on standard finishes, and lifetime warranty on PVD finish.

**M-Series** Locksets carry a five (5) year finish warranty.

## Additional Warranty Terms, Conditions, and Claims

The purchaser of Copper Creek Hardware agrees to the following additional terms and conditions:

- **Copper Creek (CCI) makes no other warranty, either expressed or implied, other than the above stated Mechanical and Finish warranties.**
- **CCI's maximum liability is limited to the original purchase price of the hardware.**
- **CCI is not responsible or liable for changes or alterations to our products by any 3rd party.**
- **CCI reserves the right to make improvements or changes to the specifications and designs of our products without obligation to incorporate those improvements or changes on previously manufactured products.**
- **All warranty claims must be made in writing or by telephone directly to CCI from the original purchaser or customer where the locks were first sold to validate the claim.**
- **Products proven defective in the warranty period should be returned freight prepaid to 570 3rd Street, Lake Elsinore, CA 92530. The product will either be repaired, replaced, or the purchase price returned to the original purchaser. Return freight and or cartage costs are the responsibility of the original purchaser.**